



What's Coming to Capacity Tracker: October 2023

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System Refinements

New Search Functionality:

'Find Home Care Capacity' is part of a phased review of Home Care information that can assist hospital and integrated discharge teams identify Home Care locations who are declaring that they may have additional capacity to take on additional packages of care and are happy to be contacted by Health & Social Care discharge teams.

The 'Find Home Care Capacity' search will be available from the next release and whilst this information does not form part of the mandated monthly collection, as it is with Care Home vacancies, we encourage Home Care providers to ensure this information remains up to date by refreshing their information every 48 hours or as and when things change. This provides assurance to those using Capacity Tracker, that information is reliable.

Home Care providers who have answered 'Yes' to 'Can you provide any additional care hours?' will be included in the 'Find Home Care Capacity' search and will appear in the results if they meet the search criteria applied. This may result in a provider being contacted by a hospital or integrated discharge team in relation to an individual needing a Home Care package to commence within the next 7 days.

Therefore, it is essential that Home Care providers review and amend the answer to this question (as Care Homes do) every 48 hours or as and when things change, to ensure information is contemporary for those using Capacity Tracker.

Find Home Care Capacity

Help Guide: Find Other Vacancies

Search by	Postcode	Local Authority	Sub ICB	CQC Rating Overall rating	Any Rating ▼
Postcode/Location	<input type="text" value="B97 9PT"/>			Notes Contains	<input type="text"/>
CQC Regulated Activity/Specialism	<input type="text" value="Select options"/>			Last Updated	<div style="display: flex; justify-content: space-between; width: 100%;"> Last 24 Hours Last 48 Hours Last 7 Days All Results </div>
CQC Service	<input type="text" value="Select options"/>				
<input type="button" value="Search"/>					

Reports:

ASC Home Care Collection:

Users of the ASC Home Care Collection Report will soon see an additional section added to the report that captures the number of additional hours declared available and which locations have said 'yes' or 'no' to being able to provide additional care hours. Please see below:

New:

Additional Hours			Staff Vaccinations			Directly Employed Total Hours Paid	Total Hours Paid Overtime	Total Hours Agency staff Paid	Total absence recorded		Total Returned packages of care		Percentage of returned packages of care
# Hours	Yes	No	COVID (Full Course)	COVID Booster (Autumn 23)	Flu (Autumn 23)				Hours Absence	Days Absence	NHS/LA	Self Funded	

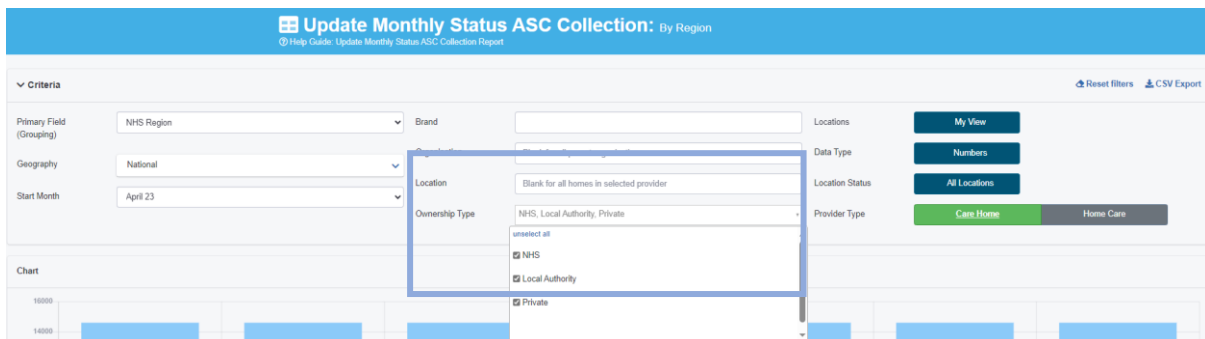
Old:

Staff Vaccinations			Directly Employed Total Hours Paid	Total Hours Paid Overtime	Total Hours Agency staff Paid	Total absence recorded		Total Returned packages of care		Percentage of returned packages of care
COVID (Full Course)	COVID Booster (Autumn 23)	Flu (Autumn 23)				Hours Absence	Days Absence	NHS/LA	Self Funded	

The CSV download has not been changed.

Update Monthly Status ASC:

Users of the Update Monthly Status ASC Report will soon see an additional section added that allows a more specific data set to be returned by specifying the 'Ownership Type'. Please see below:



The additional filter will also be reflected in the CSV Export. Please see below:

A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T
Location	N Provider	N OdsCode	Cqclcd	SubIcbNai	IcbName	RegionNa	LaName	LrfName	LaRegion	Cqcrating	AddedToC	Cqcrregist	LastUpdat	LastUpdat	LastUpdat	LastUpdat	LastUpdat	LastUpdat	OwnershipType

Hover Text:

Vaccinations

Hover text will soon be amended to provide additional information relating to the definition of a 'full primary course of COVID vaccination' to support users completing the vaccination information:



Vaccinations

Number of staff known to have received a full primary course of COVID vaccination *

5

Number of staff known to have received a COVID booster (Autumn 2023) *

Two COVID-19 vaccine doses given in the United Kingdom or abroad. For a small number of people, the number of doses may vary i.e. single-dose vaccinations such as Janssen, the severely immunosuppressed, etc. Boosters are not part of the primary course.

Number of staff known to have received this season's flu vaccination (Autumn 2023) *

1

Operational Support

Hover text will soon be added to provide additional information relating to 'additional care hours' to support users completing the Operational Support Questions. It is essential that Home Care providers review and amend the answer to this question, as Care Homes do, every 48 hours or as and when things change to ensure information is contemporary for those using Capacity Tracker:

Operational Support

Can you provide any additional care hours?

Yes No

How many extra care hours do you think you can provide per week?

Select yes if you have capacity to deliver additional packages of care in the next 7 days and may be happy to discuss with discharge teams.

Question Changes:

A small amendment to the wording (as shown below) will soon be made to a question within the Operational Support Section. The answers available will remain the same:

New:

Operational Support

Can you provide any additional care hours?

Yes No

How many extra care hours do you think you can provide per week?

56

Old:

Operational Support

Can you provide any extra care hours?

Yes **No**

How many extra care hours do you think you can provide per week?

0

Important Reminders

Winter Planning Guidance

The NHSE has published a set of recommended winter roles and responsibilities which build on the objectives outlined in the 'Winter Letter' to deliver a resilient winter period, with specific reference to Capacity Tracker. Please see the link to the full document below:

[Working together to deliver a resilient winter: System roles and responsibilities](#)

Updating Capacity Tracker?

We recommend that there is more than 1 user registered at each location who can update Capacity Tracker to cover periods of absence (if you are an approver, you will be able to approve new users immediately).

Going Abroad?

Users are reminded that Capacity Tracker is not accessible outside of the UK.

Need Additional Support?

Provider Training Sessions are available. See here for further information (link to the Events page on Resource Centre here) - and remember to share these with colleagues who are also welcome to join our sessions!

Need Help?

For additional support, please contact our Support Centre, Mon - Fri (excluding Public Holidays) 8am - 5pm by phoning 0191 691 3729 or emailing necsu.capacitytracker@nhs.net