



Capacity Tracker

Insight for Care

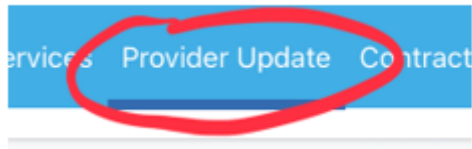
27 July 2022

What's coming in August

Things will look a little different in Capacity Tracker next month. Care Homes and Home Care will notice a number of changes that will make updating your information a smoother experience. Other providers will notice some very minor changes too.

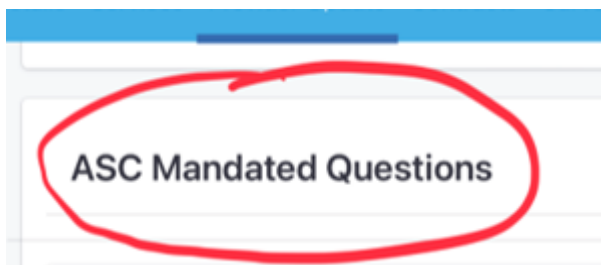
One-page fits all

If you update information for a Care Home or Home Care organisation you will currently do this across several tabs. This is about to change – your daily updates will now all be done on just one easy to complete page.



A clear layout

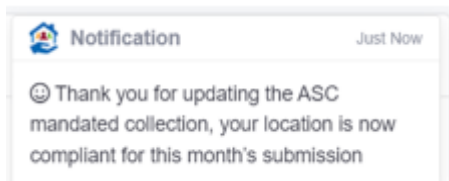
Questions for the Adult Social Care submission – mandated by DHSC – will be clearly labelled so providers can see what's included at a glance.



During the reporting period, this section will also be highlighted.

These questions are part of the monthly ASC submission for DHSC AND are part of the DAILY requirement to support Health and Social Care discharge teams

Pop-up messages will let you know that you've successfully updated and the date/time stamp in the Update Assurance section at the top of the provider input page will reflect the most recent update.



Any new questions that will be part of a future submission will be easily identified

New questions

New questions will be added to this section – after the 3 month introductory period, these will be added to the Mandated collection above

Questions that are crucial to support operational activities such as covid outbreak information and PPE are included in another section called 'Operational Support'

Operational Support

Email reminders

To help providers, email reminders will be sent during the reporting window (8th to 14th). These will go out every 24 hours until your information is updated. A link that you can simply select to update the information in the Capacity Tracker - or log in to make changes - will be within the email so you can quickly make sure your location is fully compliant.

Separately, reminders will also be sent for those questions that are within the Operational Support sections, every 48 hours outside of the reporting window, until a provider updates their information – again, if there is no change a provider can simply select the link in the email to update the information.

Please note: If you have de-selected to receive email notifications from us you will need to re-instate this to receive these emails. Please contact the Support Centre if you need assistance.

Reports & Bulk update

The improvements being made will also be reflected in the bulk update template available to Care Home providers. These changes, along with those to reports, will be shared by email in the next few days.

More guidance on submitting Adult Social Care data

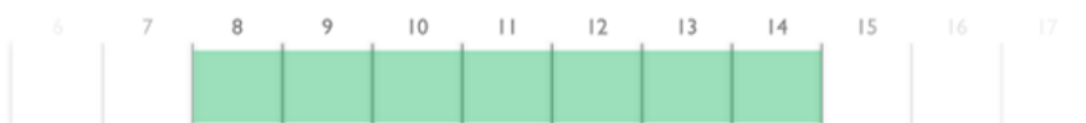
While some data is mandated, other items referenced in the recent provision notice remain crucial for local operational support. Providers are asked to maintain all updates as they are essential to support you as providers, to support health and social care partners, and to keep people and staff as safe and healthy as possible. Maintaining contemporary vacancy data is used by hospital and integrated health and social care teams when looking to discharge patients from hospital. The Capacity Tracker information is shared 'real time' with these stakeholders and reduces the need for speculative, daily ring arounds checking capacity. Critically, it supports people to be in the right place for their specific needs.

For more information [click here](#)

For a comprehensive list of the mandated data, please open this link and scroll to the section titled 'Information required under section 277A, from 31 July 2022'. [Please open this link](#)

Care Homes and Home Care providers should update their mandated data by 11:59pm on the 14th day of each month – or the next working day when the 14th is on a weekend or public holiday.

Data must be no more than a week out of date i.e., it must be correct to no further back than the 8th of each month.



When the 14th is on a weekend or public holiday, the submission period will be determined by the next working day.



With kind regards
Capacity Tracker Team on behalf of
DHSC

Stay Connected with NHS North of England Commissioning Support Unit:



This email was sent to Email Address using govDelivery Communications Cloud on behalf of: NHS North of England Commissioning Support Unit (NECS), John Snow House, Durham, DH1 3YG

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